

HOW TO ACCESS AGED CARE SERVICES

Community Circle by Snow Li
Community Circle



Phone My Aged Care
or
Visit My Aged Care Website

1800 200 422
www.myagedcare.com.au



Suburbs?
Eligibility?
Services?

The intake officer at My Aged Care will do a quick screening with you over the phone:

If you are eligible, My Aged Care will send an assessor to your place



Your assessor will come to your home to do an assessment with you.

You can have your family members present at the assessment as well!



You will be able to access the results of your assessments and the referrals your assessors made through My Aged Care Website.

Use your My Aged Care ID to check the progress!



Does Tuesday, 14 June at 1.00pm work for you?

You will be receiving a phone call from your local assessor to arrange a time for the assessment



Did you know?
You can tell your assessor your preference for service provider

Based on the assessment, your local service provider will contact you to start the service you need!

If your needs change in the future, simply call My Aged Care again to get reassessed!

