



Home Care Package Management Fees

Accurate as at March 2019

MONEY MATTERS

Looking after your health and wellbeing with support services at home can be challenging and expensive. We can help you get the most from your home care package. At Your Side, we charge an all-inclusive annual management fee, there are **no hidden fees or surprise out-of-pocket costs**. This way, you'll be able to pre-plan your year ahead, confident that you have all the services you need. Enabling you to continue to do the things you love.

www.yourside.org.au

MANAGEMENT FEES

Level	Management Fee (All Inclusive)	Subsidy Rate
1	\$2,000	\$8,270.90
2	\$3,750	\$15,045.30
3	\$5,500	\$33,076.30
4	\$6,500	\$50,286.05

(Aged Care Subsidies -Department of Health, current as at September 2018)

EXIT FEES

\$250 (notice period two weeks)
The exit fee is paid from the unspent funds balance, this covers the administration involved in closing a package (not applicable if changing providers is due to dissatisfaction with Your Side).

1300 134 332

NOT HAPPY WITH YOUR CURRENT PROVIDER?

WHY YOUR SIDE?

Your Side will credit your package with your current provider's exit fee amount up to the value of \$500 (*credit applies to customers who have been on a package with Your Side after the six-month period, we will require a copy of the 'notice of unspent funds' letter from your previous provider to apply the credit).

HOURS OF CARE COMPARISON

PACKAGE LEVEL	YOUR SIDE	OTHER PROVIDERS
1	2.25	2
2	4.25	3 - 4
3	10.5	7 - 9
4	16.5	10 - 13

*Table provides an average amount of hours per week provided by COTA (based on no fees or supplements)

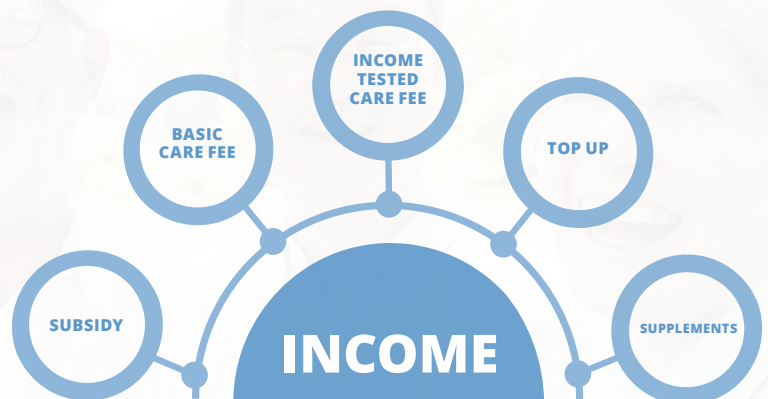
*Your Side comparison is based on a rate of service delivery \$50 p/h, correct as at February 2019

MY FEES - You may be asked to contribute to the cost of your care with one or both of the following:

Basic Care Fee : 17.5% of the single person rate of the age pension (waived if the subsidy meets your care needs)

Income Tested Care Fee : To determine whether you need to pay an income tested care fee please call The Department of Human Services on 1800 227 475 or Department of Veterans' Affairs on 133 254.

The income tested fee cannot be waived (applicable regardless of which provider you choose to deliver your package). The subsidy is reduced by the income tested care fee amount.



Contact us for more information

YourSide
Your Health and Wellness.



1300 134 332



hcp@yourside.org.au



yourside.org.au