

Home Care Packages

Funding and Fees *explained*

YourSide

Funding

The amount of money you are granted for your Home Care Package is determined by the level of package you've been assigned by the Australian Government. **This is the same no matter which provider you choose.**

There are four levels of funding packages, with increased budgets for higher needs.

The table below shows how much funding you receive at each level, what money you have after paying our fees*.

Home Care Package budget		Your Side fees as % of your budget	Package Management fees	Care Management fees	Total Your Side fees	Estimated package balance
Level 1	\$419.30	27.43%	\$45.20	\$69.54	\$114.73	\$304.56
Level 2	\$737.38	26.99%	\$79.00	\$119.51	\$198.51	\$538.87
Level 3	\$1,605.10	27.80%	\$170.45	\$274.97	\$445.42	\$1,159.68
Level 4	\$2,433.34	25.44%	\$251.31	\$348.45	\$599.76	\$1,833.58

* All Home Care Package providers charge a Care Management fee and Package Management fee, and all providers are required by law to show both fees in their prices. Your Care Consultant will advise how to use your budget to get the care you need, allowing for incidentals such as wound care, incontinence aids and meals.

Income Tested Care Fee

Some people have to contribute an amount to their package determined by the government through an income means test. Self-funded retirees or part-pensioners must do the assessment to see if they are required to pay a contribution towards their care and how much it is. People living on the full age pension are not required to do the means test.

If you do not want to do the Income Fee Test you can choose to pay the maximum contribution and get the Home Care Package subsidy for the rest of your care costs. Or you can pay to receive services privately.

Top Up Fees

If your Home Care Package budget doesn't cover all of the services you need, you can pay to get more. This is called Top Up fees, and when you pay for these services through Your Side you can use the same service providers and you won't be charged GST, as you would if you book them independently.

Provider management fees

Package Management fees are charged by all providers to cover the ongoing administration, compliance, and organisational activities associated with the smooth delivery and management of your Home Care Package. At Your Side, these fees support strong clinical governance arrangements, including nursing oversight to keep you safe at home for longer. They also fund regular checks on our partner providers, ensuring you have peace of mind and options to change care workers if needed.

We do not charge a Basic Daily Care Fee.

Care Management is the service of an experienced professional who manages the delivery of the services and solutions identified for your needs in your Support Plan. The professional, called a Care Partner, has the knowledge and skills to monitor your health and condition and recommend any further supports you can use your aged care funding for.

Service Rates

Your Side's hourly rates vary depending on your choice of provider, location and the complexity of the service. The range of prices are outlined below. For an accurate quote, please call our team to discuss your needs in detail.

Community Access, Social Support, Shopping, Personal Care, Domestic Assistance, In Home Respite (Non-Specialist)				
Weekday	Weeknight	Saturday	Sunday	Public Holiday
\$68.17 - \$73.50	\$74.30 - \$92.40	\$96.10 - \$105.30	\$125.30 - \$136	\$154.50 - \$162.75

Nursing (Registered Nurses)	Professional Cleaning	Gardening
Weekday	Weekday	Weekday
\$105.00 - \$155.40	\$52.50 - \$68.25	\$63.00 - \$78.75

- * We work with a range of partners to give you choice. The prices listed are the most common, but what you are charged may vary depending on your choice of service provider.
- * The majority of services require a two hour minimum booking. The prices listed above are for one hour.
- * You must give 24 hours notice if cancelling a service.
- * Mileage ranges from \$1 - \$1.30 per km, if a care worker is required to provide transport within the service.
- * The above prices apply from 01/07/2025.

Next steps

Email hcp@yourside.org.au or call 1300 134 332 to talk to our Home Care Package team about a free home visit assessment and a detailed quote.